LETTER OF VULNERABILITY AND RESILIENCE

meaningful expressions and understandings from different cultures on
how to deal with the crisis

✉ **Scale decisive for success corona app**

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After announcing the development of a national "Corona app" in the last week of March already in the 3rd week of April the Dutch government has postponed the use and development of a national corona app, also because security and privacy cannot yet be guaranteed. The idea of an international corona app is completely out of the question. The larger the scale, the greater the problems involved with apps.

We get more grip on apps as the scale gets smaller. We are willing to share data with each other if there is a "culture of trust", says Marleen Stikker van Waag. This was also evident from our research (Volkskrant, 10 January 2019) on the use of apps for transparency in food chains. We are not very worried about sharing data with our friends and family via apps. We have the feeling that we have influence with whom we share our data. Neighborhood and city apps such as WijAmsterdam and Roodkappje are also gaining popularity, in which citizens and local initiatives are linked together to increase cohesion in the neighborhood. The OLVG Amsterdam's Corona check app was initially only used by Amsterdammers to determine possible complaints, with great success.

Now that a national corona app seems far away in the Netherlands, we're wondering if it's not better to focus on friends' apps, neighborhood apps and city apps. We must also pay attention to ensure privacy in the software to be used. The smaller the group, the more influence we have on the development of the app and its use, and the better we can help each other if someone is in trouble, for example in case of an infection by the Coronavirus.